



*'Its all your Hot Tub needs'*

## Returns form

Date: \_\_\_\_\_

Dear customer,

**We kindly ask you to keep this form for the duration of your 12 month Warranty, Your Article number and reference code will be provided This will allow us to handle the case as quickly and efficiently as possible. Warranty on any item starts from the date of receipt, Claims will not be handled without this paperwork and a copy of the original Invoice.**

Your Name

Your Contact Number

Your Customers Name

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	Article Number	Qty.	Serial Number or Product Code	Your ref.	Fault Code	Cause - description
1						
2						
3						
4						
5						

**ALL SHORTAGE CLAIMS SHOULD REPORTED WITHIN THREE WORKING DAYS OF RECIEPT.**

**PLEASE KEEP THIS FOR THE DURATION OF YOUR WARRANTY PERIOD**

### **FAULT CODES**

**A – Damaged On Delivery   B – Faulty Goods   C –Wrong Parts Received   D - Delivery Shortage  
E – Wrong Parts Ordered**

Please tick the box relevant to your claim.

This item has been returned for warranty replacement

I have already bought a replacement on order no \_\_\_\_\_ Item sent back for crediting

Kind Regards

Tony Redman-Waters  
Parts And Warranty  
Spafix Uk Ltd